



Kansas Law Enforcement Accreditation Program
KLEAP



Agency Critique

SECTION A: Agency Information

Agency Name:

Chief Executive Law Enforcement Officer (CLEO) Name & Title:

Accreditation Manager's Name & Title:

Date of Assessment:

Type of Assessment:

Type of Agency:

Agency Size:

SECTION B: Assessment Team

Lead Assessor:

Assessor(s):

Apprentice Assessor(s):

Email Completed form to: KLEAP@kletec.org
Contact the KLEAP Program Director: (785) 341-0103



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SECTION C: KLEAP Staff Ratings

1. If you had occasion to contact the **KLEAP Staff** would you agree they were **consistently very helpful**?

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

Please Comment:

2. How would you rate the quality of **service provided by KLEAP staff**?

- Very High Quality
- High Quality
- Neither High nor Low Quality
- Low Quality
- Very Low Quality

Please Comment:

3. The **KLEAP staff** always **responded** to my requests **in a timely manner**?

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

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SECTION D: KLEAP Program Ratings

4. How would you rate the **Accreditation Manager Training** provided by the KLEAP Staff?

- Excellent
- Good
- Fair
- Poor
- Very Poor

Please Comment:

5. How likely is it that you would **recommend KLEAP** to another Kansas law enforcement agency?

- Extremely Likely
- Likely
- Undecided
- Very Unlikely
- Extremely Unlikely

Please Comment:

6. Overall, how **satisfied or dissatisfied** are you with the KLEAP?

- Very Satisfied
- Somewhat Satisfied
- Neither Satisfied nor Dissatisfied
- Somewhat Dissatisfied
- Very Dissatisfied

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7. How would you rate the **cost of KLEAP**?

- Excellent
- Above Average
- Average
- Below Average
- Poor

Please Comment:

SECTION E: Assessment Team Ratings

8. The assessment team demonstrated a thorough knowledge and understanding of the **KLEAP policies and procedures** when conducting our on-site assessment.

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

Please Comment:

9. The assessment team demonstrated a thorough knowledge and understanding of the **KLEAP standards** when conducting our on-site assessment.

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

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10. The assessment team demonstrated a thorough knowledge and understanding of the **components of the KLEAP processes relating to the on-site assessment.**

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

Please Comment:

11. The assessment team demonstrated a thorough knowledge and understanding of **the operations of a law enforcement agency of your size and of the functions your agency routinely performs.**

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

Please Comment:

12. The assessment team gave evident of having **prior knowledge of your agency** preceding their arriving on-site.

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

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13. The assessment team was **courteous** to all agency personnel.

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

Please Comment:

14. If additional information was requested, the assessment team did so in a **timely manner**.

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

Please Comment:

15. The assessment team gave **appropriate attention** to all facets of the on-site assessment.

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

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16. The assessment team demonstrated a **freedom from bias** in its conduct of activities.

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

Please Comment:

17. The assessment team **made comments and suggestions** that were reasonable, realistic, and constructive.

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

Please Comment:

18. The assessment team contributed to an **open, honest and constructive atmosphere** during discussion sessions with agency personnel.

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

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SECTION F: On-Site Visit Ratings

19. You were notified reference the assessment team’s on-site schedule in **sufficient time to properly prepare for the visit.**

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

Please Comment:

20. In your opinion, the number of **days scheduled** for the assessment team to be at your agency was **sufficient to complete a thorough assessment.**

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

Please Comment:

21. The **activities** of the assessment team were well **coordinated with our agency’s Accreditation Manager.**

- Strongly Agree
- Agree
- Somewhat Agree
- Disagree
- Strongly Disagree

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SECTION G: Informative Ratings

22. Did your agency participate in a **mock assessment** prior to scheduling your on-site assessment?

- Yes
- No

Please Comment:

23. How did your agency hear about the Kansas Law Enforcement Accreditation Program?

- Another Agency
- Booth/Conference
- Kansas Accreditation Council
- KACP
- KSA
- KLETC Staff
- Social Media
- Website
- Other

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