



# CRITICAL INCIDENT MANAGEMENT 360°

*MANAGING THE INCIDENT AND THE AFTERMATH*

## DATE

Nov. 2-4, 2026

## TIME

8:00am - 5:00pm

## COST

\$565.00

## LOCATION

Lenexa Justice Center  
Community Room  
17371 Prairie Star Pkwy  
Lenexa, Kansas 66219

## DESCRIPTION

This is a dynamic 3 Day (24-hour) course for law enforcement leaders of all ranks, building skills for rapid, principled decisions before, during, and after critical incidents. We'll cover managing crises like active shooters, hostage situations, barricades, and major crime scenes, plus aftermath challenges: line-of-duty injuries/deaths, family notifications, media/political dynamics, litigation, and officer wellness.

Through discussions, group exercises, debriefs, workshops, and scenario-driven learning with videos and audio, participants gain proven strategies for strong retention and practical use. Students apply tools to realistic scenarios, mastering risk mitigation, safety, de-escalation, and recovery leadership. Students receive checklists, command forms, and a Critical Incident Response Guide.

**A complete system for managing critical incidents from first call to conclusion, emphasizing:**

- Establishing and maintaining command
- Making confident, defensible decisions under pressure
- Mitigating risk while protecting personnel and the community
- Leading the recovery, not just the response

Ultimately, this course equips leaders to confidently handle chaos and aftermath, improving high-stakes outcomes.

## PRESENTER



**Capt. Toby Darby (Ret.)**  
Consultant

Toby Darby is a law enforcement professional with over three decades of experience, including serving as a Captain with the Glendale Police Department and as a U.S. Air Force law enforcement specialist. Over his career, he held a range of specialized roles, including 19 years on the SWAT team, assignments in narcotics enforcement with regional and federal task forces, and leadership as a sergeant on the U.S. Marshals' Regional Fugitive Task Force. A respected instructor, Toby has taught active shooter response and tactical leadership through POST-approved programs and the California Association of Tactical Officers (CATO), where he also serves on the board. A graduate of both the Sherman Block Supervisory Leadership Institute and CATO's Strategic Leadership Program, he now dedicates his time to training future law enforcement leaders in critical incident leadership.



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