

Bulletproof Leadership

Tools for Improving Morale, Accountability and Performance



Date

May 4, 2023

9:00 am – 4:00 pm

Location

**Sylvester Powell Junior
Community Center**

6200 Martway St
Mission, KS 66202

Tuition

Only \$189 per person.

Who Should Attend?

Supervisors of all ranks and
experience levels

Registration Required

Register online now at

www.RonGlidden.com

click on the Seminar Registration link

Improve Employee Morale and Commitment

Bulletproof Leadership is a leadership development seminar that gives supervisors the tools needed to handle morale-killers, performance-zappers, accountability-avoiders and more. This training provides practical strategies that help influence the work environment, develop a positive workplace culture, and turn compliance into commitment by improving employee morale, accountability, and performance. Attendees will learn how to:

- Engage with employees to build trust
- Create a positive work culture to improve morale
- Provide effective employee feedback throughout the year
- Utilize coaching to improve performance
- Effectively utilize accountability
- Use early intervention for improved future performance
- Respond appropriately to negative attitudes and behaviors
- Effectively utilize *7 Step Performance Discussions*
- Document and deal effectively with unacceptable behavior
- Identify what “fully successful” performance looks like
- Set clear expectations including a duty to intervene
- Use assertive communication skills to reduce problems
- Show appropriate employee recognition and appreciation
- Improve employee job satisfaction and retention
- Use strategies that improve accountability and performance

The Presenter – Chief Ron Glidden (Ret.)

Ron is a nationally recognized authority on employee performance issues who works with law enforcement leaders throughout the country to help them develop strategies to improve employee performance. He provides practical solutions to common employee problems to improve employee commitment. Ron is a retired police chief, and the author of **Workplace Gold** and the weekly *Bulletproof Leadership Tips* series. He delivers his message with a good dose of humor while providing his audiences with leadership strategies that really work!

The Training Host

This training is hosted by the Mission Police Department. For more information, contact Sgt. Tony Palmieri at the Mission PD at (913) 676-8346 or by email at tpalmieri@missionks.org.